



UPS ASIA PACIFIC REGION FACTSHEET

FOUNDED 28 August 1907, in Seattle, Washington, USA

ESTABLISHED IN ASIA PACIFIC 1986

WORLD HEADQUARTERS Atlanta, Ga., USA

ASIA PACIFIC HEADQUARTERS Singapore

PRESIDENT Ross McCullough

WORLD WIDE WEB ADDRESS www.ups.com

GLOBAL VOLUME & REVENUE

2016 REVENUE US\$61 billion

2016 DELIVERY VOLUME 4.9 billion packages and documents

DAILY DELIVERY VOLUME 19.1 million packages and documents

DAILY U.S. AIR VOLUME 2.7 million packages and documents

DAILY INTERNATIONAL VOLUME 2.8 million packages and documents

ASIA PACIFIC AREAS SERVED 41 countries & territories

POINTS OF ACCESS More than 3,500 points of access including UPS Express, MBEs (Mail Box Etc.), customer centers, authorized shipping outlets and alliances

EMPLOYEES 13,964 in Asia Pacific; more than 434,000 worldwide

OPERATING FACILITIES 425 (admin offices, package centers, hubs, gateway offices, distribution centers and warehouses, healthcare facilities, active and inactive CL sites)

ASIA PACIFIC DELIVERY FLEET 1,876 (package vans, trucks, trailers and vans and motorcycles)

WEEKLY FLIGHTS

INTRA-ASIA PACIFIC 189

INTERNATIONAL 138

AIRPORTS SERVED

INTRA-ASIA PACIFIC 20 (Shanghai, Shenzhen, Qingdao, Chengdu, Zhengzhou, Hong Kong, Mumbai, Penang, Kuala Lumpur, Clark, Cebu, Osaka, Tokyo, Incheon, Singapore, Jakarta, Taipei, Bangkok, Sydney and Guam)

INTERNATIONAL 346

ASIA PACIFIC AIR HUBS Shanghai, Shenzhen, Hong Kong

BROKERAGE OPERATIONS Australia, China, Hong Kong, Indonesia, Japan, Korea, Macau, Malaysia, New Zealand, Philippines, Singapore, Taiwan, Thailand and Vietnam

SERVICES

Small Package

- UPS Worldwide Express Plus®
- UPS Worldwide Express®
- UPS Worldwide Express Saver®
- UPS Worldwide Express FreightSM
- UPS Worldwide Expedited®
- UPS Domestic Service

Integrated Solutions

- UPS Trade Direct® Air
- UPS Trade Direct® Ocean
- Supplier Management
- Sea-Air

Contract Logistics

- Distribution
- Service Part Logistics

Freight Forwarding

- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container
- Less-Than-Container Load
- Preferred LCL
- Ground
- UPS Customs Brokerage
- UPS Temperature True®

Enhanced Services

- UPS Returns®
- UPS Paperless® Invoice
- UPS FTZ Facilitator®
- UPS Import Control™
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS Capital®
- International High Value Waivers
- UPS International Dangerous Goods (IDG)
- UPS International Special Commodities (ISC)
- UPS WorldEase®
- Saturday Pick-up/Delivery

Technology Solutions

- UPS Billing Center Lite and Billing Analysis Tool
- UPS Internet Shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice
- Quantum View®
- Flex® Global View
- UPS Mobile™
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit

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KEY HIGHLIGHTS

2017

- Sep 15, 2017 – UPS was awarded “Most Valuable Supply Chain Enterprise” in Beijing by Business Management Review.
- Sep 11, 2017 – UPS improved transit times for low-value shipments from Asia Pacific to Korea, specifically 2,000 postal codes in Seoul and over 2,500 postal codes in Busan. Customers in Seoul can enjoy faster delivery by up to four hours whilst customers in Busan can get delivery by up to one day faster than before.
- Aug, 3 2017 - UPS announced expansion of alcohol shipment destinations across UPS’s global network that permits the import of all three categories of alcohol – wine, beer, and spirits. In Asia Pacific, UPS now ships alcohol to businesses and consumers in 10 destinations, comprising China, Hong Kong, Japan, Korea, New Zealand, Philippines, Singapore, Taiwan, Thailand, and Macau.
- May, 18 2017 – UPS Thailand expanded service by offering extended collection cut off times in the Greater Bangkok covering six regions - Bangkok, Nakhon Pathom, Nonthaburi, Pathum Thani, Samut Prakan and Samut Sakhon and three provinces in the Ayutthaya region – Lop Buri, Phra Nakhon Si Ayutthaya and Saraburi.

- Mar 28, 2017 – UPS announced the addition of six stations to its Preferred full and less-than-container load (FCL and LCL) multimodal rail service between Europe and China. This improves time in transit as well as reduce supply chain costs requirements. New stations that were added in Europe, were in Duisburg, Germany and Warsaw, Poland whilst in China, Changsha, Chongqing, Suzhou and Wuhan Stations were added
- May 26, 2017 – UPS and SF Holding, the parent company of SF Express, announced plans to establish a joint venture and collaborate to develop and provide international delivery services initially from China to the US, with expansion plans for other destinations. Through this agreement the parties will leverage their complementary networks, service portfolios, technologies and logistics expertise.
- Mar 7, 2017 – UPS Korea relocated the service center in Dangsang-dong to Docksan-dong with expanded capacity and enhanced services for customers. The Docksan center close proximity to Gasan Digital Complex in Guemcheon district provides customers later cut-off times for shipment pick-up by up to almost four hours.

2016

- Nov 29, 2016 - UPS Thailand announced its service expansion and brand presence in Chachaengsao, Chonburi, Prachinburi and Rayong provinces by the first quarter of 2017 to support the growth of Thailand's Eastern Seaboard region
- Oct 13, 2016 – UPS announced the expansion of its earliest morning package delivery service, UPS Worldwide Express Plus®. By expanding its reach to 28 new countries and enhancing service to more postal codes in 25 existing countries, shippers can reach the top 20 economies in the world earlier than ever before. In Asia Pacific, the service was launched in Thailand and Vietnam, and expanded in Australia, China, Hong Kong, Japan, South Korea, Singapore and Taiwan.
- Oct 12, 2016 – UPS announced that it will collaborate with local express, freight and cargo forwarding company Airfreight 2100, Inc. (AIR21) to expand its service to more than 1,600 postal codes across seven major areas in the Philippines – Camanava, Angeles, North Luzon, South Luzon, Visayas, Mindanao and Cavite. This unique collaboration combines UPS's international reach with AIR21's local knowledge and expertise to deliver premium quality service to meet local business needs.
- Sep 19, 2016 – UPS announced that it will partner Fast Radius to expand the UPS on-demand 3D printing network to Asia, enabling customers to increase their supply chain efficiency with additive manufacturing. UPS will also establish an Advanced Solutions team in Asia to create a Centre of Excellence that develops supply chain solutions and promotes wider applicability of 3D printing.
- Aug 23, 2016 – UPS Korea was awarded the Authorized Economic Operator (AEO) certification by the Korea Customs Service. The certification, which is valid until April 2021, recognizes UPS's adoption and implementation of proper security and operational measures needed to secure its supply chain; thus expediting UPS shipments for our customers through customs clearance procedures with minimal documentation and inspection requirements.
- Jul 7, 2016 – UPS announced service enhancements in more than 180 postal codes in 16 townships in central and southern areas of Changhua County, Taiwan. The enhancements include new and extended pickup cut-off times in 88 postal codes across 11 townships¹, allowing for same

¹ Fangyuan, Erlin, Pitou, Beidou, Tianwei, Tianjhong, Shetou, Yongjing, Yuanlin and Puyan in Central Changhua; and Jhutang in Southern Changhua

day export service for time-critical shipments. Businesses will also benefit from improved transit times for goods moving to major markets in Europe, U.S. and the rest of Asia Pacific.