UPS AUSTRALIA FACTSHEET

FOUNDED 28 August 1907, in Seattle, Washington, USA

ESTABLISHED IN AUSTRALIA 1991

WORLD HEADQUARTERS Atlanta, GA, USA

ASIA PACIFIC HEADQUARTERS Singapore

MANAGING DIRECTOR, UPS AUSTRALIA Stephen Stroner

WORLD WIDE WEB ADDRESS ups.com/au

UPS AUSTRALIA COUNTRY OFFICE
UPS Pty Ltd, Bldg 3, 14A Baker St, Botany NSW 2019, Australia

GLOBAL VOLUME & REVENUE
2018 REVENUE US$72 billion
2018 DELIVERY VOLUME 5.2 billion packages and documents
DAILY DELIVERY VOLUME 20.7 million packages and documents
DAILY U.S. AIR VOLUME 3 million packages and documents
DAILY INTERNATIONAL VOLUME 3.2 million packages and documents

EMPLOYEES 414 in Australia; 481,000 globally

OPERATING FACILITIES 6 (4 – SP; 4 – SCS, 1 – Healthcare Logistics)

BROKERAGE OPERATIONS 1 (Sydney for SP and SCS)

POINTS OF ACCESS 4 (4-SP, 3-SCS)

DELIVERY FLEET 111 (vans and trucks)

AIRPORTS SERVED 4 (Sydney – SYD; Melbourne – MEL; Brisbane – BNE; Perth – PER)

UPS FLIGHTS 6 weekly flight segments to and from Sydney Kingsford-Smith International Airport (SYD) using B747-400Fs
SERVICES

Small Package
- UPS Worldwide Express
- UPS Worldwide Express Plus®
- UPS Worldwide Express®
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight™
- UPS Worldwide Expedited®
- UPS WorldEase®

Integrated Solutions
- UPS Trade Direct® Air
- UPS Trade Direct® Ocean
- Supplier Management
- Sea-Air

Contract Logistics
- Distribution
- Service Part Logistics

Freight Forwarding
- UPS Premium Direct Air Freight
- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container
- Less-Than-Container Load
- Preferred LCL
- UPS Customs Brokerage
- UPS Temperature True®

Enhanced Services
- UPS Returns®
- UPS Paperless® Invoice
- Declared Value
- UPS FTZ Facilitator®
- UPS Import Control™
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS International Special Commodities
- Saturday Delivery

Technology Solutions
- UPS Billing Center and Billing Analysis Tool
- UPS Internet Shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice
- Quantum View®
- Flex® Global View
- UPS Mobile™
- UPS SMS Tracking
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit
- UPS My Choice™

PUBLIC RELATIONS CONTACTS

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KEY HIGHLIGHTS

2018

- Oct 12, 2018 – UPS introduced UPS My Choice to 13 markets in the Asia Pacific, including Australia, China, Japan, Malaysia, the Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam. Customers will have access to e-mail and text notifications that a delivery is on its way, a day before delivery alert and a delivery notification. In countries and territories where technology allows delivery change options, users can route packages to another address, opt to hold the delivery or reschedule for delivery on another day.

- Feb 8, 2018 – UPS announced the introduction of UPS Worldwide Express Freight™ Midday, in selected areas in Australia, Hong Kong, Japan, Malaysia, South Korea, Taiwan and Thailand. The service offers a committed delivery time of 12 p.m. or 2 p.m. from all 71 origin countries to 35 key destination countries that represent over two-thirds of global GDP.

- Feb 1, 2018 - UPS ordered 14 Boeing 747-8 cargo jets and four new Boeing 767 aircraft to provide additional capacity in response to accelerating demand for the company’s air services. All of the new jets will be delivered by the end of 2022, adding more than 9 million pounds of cargo capacity and providing the critical link for customers and markets around the world.