Information is cumulative as at Q1 2019. Last updated February 2019

UPS CHINA FACTSHEET

FOUNDED 28 August 1907, in Seattle, Washington, USA

ESTABLISHED IN CHINA 1988

WORLD HEADQUARTERS Atlanta, Ga., USA

ASIA PACIFIC HEADQUARTERS Singapore

PRESIDENT, UPS CHINA Harld Peters

VICE PRESIDENT, EXPRESS AND AIR OPERATIONS, UPS CHINA Doug Taylor

VICE PRESIDENT, FREIGHT FORWARDING, UPS CHINA Michael Gu

WORLD WIDE WEB ADDRESS www.ups.com/cn

UPS CHINA HEADQUARTERS
7/F Sino Agri-Investment Tower, No.58 Yao Yuan Road, Pudong District, Shanghai, 200125, China

GLOBAL VOLUME & REVENUE

2018 REVENUE US$72 billion
2018 DELIVERY VOLUME 5.2 billion packages and documents
DAILY DELIVERY VOLUME 20.7 million packages and documents
DAILY U.S. AIR VOLUME 3 million packages and documents
DAILY INTERNATIONAL VOLUME 3.2 million packages and documents

EMPLOYEES Over 5,580 in China; 481,000 worldwide

OPERATING FACILITIES 228 (admin offices, distribution centres, field stocking locations, package centres, hubs, terminals, warehouses, healthcare facilities, active and inactive CL sites)

POINTS OF ACCESS 76 (Customer Centres – 57; OiBC(Office in Business Center)– 9; University Alliances – 10)

DELIVERY FLEET 819 (package vans, trucks E-trikes and EV cars)

AIRPORTS SERVED 2 (Shanghai International Hub – PVG; Shenzhen Asia Pacific Hub – SZX)

UPS FLIGHTS 200 weekly flights connecting China to the U.S., Europe and across Asia

SERVICES

Small Package
- UPS Worldwide Express Plus™
- UPS Worldwide Express™
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight®
- UPS Worldwide Expedited™
- UPS WorldErase®
- UPS Worldwide Express Freight® Midday

Integrated Solutions
- UPS Trade Direct® Air
- UPS Trade Direct® Ocean
- Sea-Air

Contract Logistics
- Distribution
- Service Part Logistics

Freight Forwarding
- UPS Air Freight Premium Direct
- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container
- Less-Than-Container Load
- Preferred LCL
- Ground
- China EU Rail Solution
- UPS Customs Brokerage
- UPS Temperature True®

Enhanced Services
- UPS Returns®
- UPS Paperless® Invoice
- Declared Value
- UPS FTZ Facilitator®
- UPS Import Control™
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS Capital®
- Saturday Delivery
- Direct Delivery Only

Technology Solutions
- UPS Billing Center and Billing Analysis Tool
- ups.com shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice
- Quantum View®
- UPS Mobile™
- UPS Wechat
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit
- Marketplace shipping
- Flex Global View
- My Choice
Recent Highlights

2018

- Oct 12, 2018 – UPS introduced UPS My Choice to 13 markets in the Asia Pacific, including Australia, China, Japan, Malaysia, the Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam. Customers will have access to e-mail and text notifications that a delivery is on its way, a day before delivery alert and a delivery notification. In countries and territories where technology allows delivery change options, users can route packages to another address, opt to hold the delivery or reschedule for delivery on another day.

- Oct 10, 2018 – UPS enhanced services across eight cities in China as part of its multi-year plan. The enhancements in Zhongshan, Zhuhai, Jiangmen, Quanzhou, Jiaxing, Wenzhou, Shaoxing, Nantong are focused on fulfilling the growing needs of export manufacturers in second and third tier cities.

- Apr 11, 2018 – As more shoppers in Asia buy online, their rising expectations amidst a fiercely competitive retailer landscape is driving increased demand for free shipping, expedited deliveries, and customer-centric return policies to be offered as the standard, according to the UPS Pulse of the Online Shopper™ Study. Now in its sixth year, the research commissioned by UPS revealed enduring constants as well as emerging trends that are changing consumer behaviour and preferences across China, Hong Kong and Japan, as well as the United States, Canada, Mexico, Europe and Brazil. The results have been categorized into three areas – Constants, Movers and Emerges.

- Feb 8, 2018 – UPS announced the introduction of UPS Worldwide Express Freight™ Midday, an extension of the current UPS Worldwide Express Freight service, offering a commit time of 12 p.m. or 2 p.m. from all 71 origin countries to 35 key destination countries that represent over two-thirds of global GDP.

- Feb 1, 2018 – UPS ordered 14 Boeing 747-8 cargo jets and four new Boeing 767 aircraft to provide additional capacity in response to accelerating demand for the company’s air services. All of the new jets will be delivered by the end of 2022, adding more than 9 million pounds of cargo capacity and providing the critical link for customers and markets around the world.

2017

- Dec 18, 2017 – UPS renewed its appointment as the “Chinese Men’s Basketball Professional League Official Logistics and Express Delivery Sponsor” from 2017 to 2019. Sponsoring the Chinese Basketball Association (CBA) reflects UPS’s multi-year investment and growth plan to expand its geographical presence in support of China’s globalization push and economic modernization.

- Nov 14, 2017 – UPS announced that it has been awarded the General Certified Enterprise (GCE) certification under China’s Authorized Economic Operator (AEO) scheme in Guangzhou, Beijing, Tianjin, Xi’an, Qingdao, Dalian, Zhengzhou, Chengdu and Xiamen. The certification recognizes
UPS’s commitment to ensuring a secure and compliant supply chain for export shipments from China.

- Oct 10, 2017 – UPS announced it has substantially upped its investment in the Chinese market by enhancing its services across 20 cities to better serve the manufacturers and exporters that will be powering the country’s growth.

- Sep 27, 2017 – UPS and SF Holding, the parent company of SF Express, announced the approval of their planned joint venture by China’s Ministry of Commerce. Customers in China seeking an economical solution for less urgent shipments can opt for Global Reach Plus, the new joint venture deferred express product that features the full visibility and reliability of a premium express service.

- Sep 4, 2017 – The UPS Industrial Buying Dynamics (IBD) study for China was released, offering Chinese manufacturers strategic insights on industrial buyers’ behaviours and perceptions across China, Europe and the United States (U.S.), which provides manufacturers a glimpse into their position in the marketplace and highlights potential areas for improvement and business growth. This is the third UPS-initiated study of industrial buyers since 2013.

- Aug 18, 2017 – UPS’s Global Volunteer Month (GVM) program was honoured with the “Best Volunteer Service Award” (最佳志愿服务奖) in Shenzhen by Southern Publishing Media (南方出版传媒) and New Weekly (新周刊). UPS China South China Freight Forwarding General Manager Caroline Huang accepted the award in the ceremony of “2017 Corporate Social Responsibility” (2017 企业社会责任荣誉盛典) on behalf of UPS.

- Aug 8, 2017 – UPS announced the appointment of Harld Peters as the new President of UPS China. A UPS veteran with 18 years of logistics experience, Peters will be responsible for leading strategic initiatives across UPS’s package delivery and supply chain operations in China.

- Aug 3, 2017 – UPS can now ship wine, beer, and spirits (liquor) to businesses and consumers in 10 destinations across Asia Pacific, comprising China, Hong Kong, Japan, Korea, New Zealand, Philippines, Singapore, Taiwan, Thailand, and Macau. In Malaysia, only businesses can import wine and beer. This is extremely relevant to China market as China is said to be the fifth-largest market for wine producers globally, and is slated to surpass the U.S. as the world’s third-largest wine importer by 2020.

- May 26, 2017 – UPS and SF Holding, the parent company of SF Express, announced plans to establish a joint venture and collaborate to develop and provide international delivery services initially from China to the US, with expansion plans for other destinations. Through this agreement the parties will leverage their complementary networks, service portfolios, technologies and logistics expertise. The joint venture is subject to regulatory approval.

- Mar 28, 2017 – UPS announced the addition of six stations to its Preferred full and less-than-container load (FCL and LCL) multimodal rail service between Europe and China. The additional stations will give customers moving goods on the world’s largest trade lane more options to reduce supply chain costs and better balance cost/time-in-transit requirements. Changsha, Chongqing, Suzhou and Wuhan Stations were added in China to the existing stations of Zhengzhou and Chengdu. In Europe, stops in Duisburg, Germany and Warsaw, Poland were added to the existing stops of Lodz, Poland and Hamburg, Germany.

- Jan 11, 2017 – UPS was awarded the Top 10 Best Practices of Corporate Headquarters in Pudong (浦东总部经济十大经典样本) by the Pudong new district commerce commission, Pudong broadcast station and Pudong Times. This award is focused on Shanghai’s “four centers”
establishing and to praise the headquarters of enterprises based in Pudong new district. The enterprises must have strong influence in the investment, management, operation, research and development, innovation.