UPS INDONESIA FACTSHEET

FOUNDED August 28, 1907, in Seattle, Washington, USA

ESTABLISHED IN INDONESIA 1988

WORLD HEADQUARTERS Atlanta, Ga., USA

ASIA PACIFIC HEADQUARTERS Singapore

COUNTRY MANAGER, UPS INDONESIA Christopher Buono

GENERAL MANAGER, UPS INDONESIA Maya Sarininta

WORLD WIDE WEB ADDRESS ups.com/id

INDONESIA COUNTRY OFFICE
PT UPS Cardig International – Express Delivery Service
Jl. Raya Pasar Minggu No. 60B, South Jakarta 12510. Indonesia

GLOBAL VOLUME & REVENUE
2018 REVENUE US$72 billion
2018 DELIVERY VOLUME 5.2 billion packages and documents
DAILY DELIVERY VOLUME 20.7 million packages and documents
DAILY U.S. AIR VOLUME 3 million packages and documents
DAILY INTERNATIONAL VOLUME 3.2 million packages and documents

EMPLOYEES 185 in Indonesia; more than 481,000 globally

OPERATING FACILITIES 9 (Jakarta, Bandung, Semarang, Yogyakarta, Surabaya, Batam, Denpasar, Medan and Balikpapan)

POINTS OF ACCESS 9 UPS Customer Centers (Jakarta, Bandung, Semarang, Yogyakarta, Surabaya, Batam, Denpasar, Medan and Balikpapan)

AIRPORTS SERVED 3 (Jakarta Soekarno-Hatta International Airport – CGK; Batam Hang Nadim Airport – BTH; Bali Ngurah Rai Airport – DPS)

UPS FLIGHTS 52 weekly flight segments to and from Indonesia

SERVICES

Small Package
- UPS Worldwide Express Plus® (Export Only)
- UPS Worldwide Express®
  (Selected Postal Codes for Import)
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight™
- UPS Worldwide Expedited®
- UPS WorldEase®
- UPS 10kg Box

Contract Logistics
- Distribution
- Service Parts Logistics

Freight Forwarding
- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container Load
- Less-Than-Container Load
- Preferred LCL
- UPS Customs Brokerage

Enhanced Services
- UPS Returns® Invoice
- Declared Value
- UPS Import Control™
- UPS Carbon Neutral
- Saturday Delivery

Technology Solutions
- UPS Billing Data and Billing Analysis Tool
- UPS Internet Shipping
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice
- Quantum View®
- Flex® Global View
- UPS Mobile™
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit
• UPS 25kg Box

Integrated Solutions
• UPS Trade Direct® Air
• UPS Trade Direct® Ocean
• Sea-Air

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Recent Highlights

2018
• Feb 26, 2018 – UPS expanded its Worldwide Express™ package service to provide an earlier delivery option for customers more than 400 new postal locations in provide early delivery in Asia, including selected areas in Indonesia, Singapore and South Korea

2017
• March 13, 2017 – UPS moved its gateway from Halim Perdanakusuma International Airport (HLP) to Soekarno–Hatta International Airport in Jakarta (CGK). The move improved in transit times by one day on major Intra Asia and Europe lanes, reduced restrictions on import commodities and facilitated the enhancement of Import Worldwide Express time-definite delivery by 12:00 (WWT) to 20 new postal codes in Cengkareng.