UPS JAPAN FACTSHEET

FOUNDED August 28, 1907, in Seattle, Washington, USA

ESTABLISHED IN JAPAN 1990

WORLD HEADQUARTERS Atlanta, Ga., USA

ASIA PACIFIC HEADQUARTERS Singapore

REPRESENTATIVE DIRECTOR AND PRESIDENT, UPS JAPAN Daryl Tay

WORLD WIDE WEB ADDRESS ups.com/jp/en

JAPAN COUNTRY OFFICE
UPS Japan Co., Ltd.
MS Shibaura Building 13F, 4-13-23, Shibaura, Minato-ku, Tokyo 108-0023

UPS Supply Chain Solutions (Japan), Co., Ltd.
Vort Shibaura WaterFront, 4-12-31 Shibaura, Minato-ku, Tokyo 108-0023

GLOBAL VOLUME & REVENUE
2018 REVENUE US$72 billion
2018 DELIVERY VOLUME 5.2 billion packages and documents
DAILY DELIVERY VOLUME 20.7 million packages and documents
DAILY U.S. AIR VOLUME 3 million packages and documents
DAILY INTERNATIONAL VOLUME 3.2 million packages and documents

EMPLOYEES More than 900 in Japan; more than 481,000 globally

OPERATING FACILITIES 57 (admin offices, package pickup and delivery centers, distribution centers, field stocking locations, container freight stations, gateways, and customs brokerage offices)

POINTS OF ACCESS 19 (MBE stores, PAKMAIL counters, Navy Exchange counters, and UPS Express Centers)

AIRPORTS SERVED 2 (Narita International Airport – NRT; Kansai International Airport – KIX)

UPS FLIGHTS 28 weekly flights from Narita International Airport (NRT) and Kansai International Airport (KIX) using B767
SERVICES

Small Package
- UPS Worldwide Express Plus®
- UPS Worldwide Express®
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight®
- UPS Worldwide Express Freight® Midday
- UPS Worldwide Expedited®
- UPS World Easy®

Contract Logistics
- Distribution
- Service Parts Logistics

Freight Forwarding
- UPS Air Freight Premium Direct®
- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container Load
- Less-Than-Container Load
- Preferred LCL
- UPS Customs Brokerage

Enhanced Services
- UPS Returns
- UPS Paperless Invoice
- Declared Value
- UPS FTZ Facilitator
- UPS Import Control™
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS International Dangerous Goods (IDG)
- UPS International Special Commodities (ISC)
- Saturday Delivery

Technology Solutions
- UPS Billing Data and Billing Analysis Tool
- UPS Internet Shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip
- UPS Paperless® Invoice
- Quantum View®
- Flex Global View
- UPS Mobile™
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit
- UPS My Choice®

Integrated Solutions
- UPS Trade Direct Air
- UPS Trade Direct Ocean

PUBLIC RELATIONS CONTACT

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Key Highlights

2019
- Jan 21, 2019 – UPS improved transit time by one day for inbound shipments to the cities of Misato, Yashio and Koshi-gaya, in Saitama Prefecture, Japan, to provide local businesses with better connectivity to global markets

2018
- Oct 12, 2018 – UPS introduced UPS My Choice to 13 markets in the Asia Pacific, including Australia, China, Japan, Malaysia, the Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam. Customers will have access to e-mail and text notifications that a delivery is on its way, a day before delivery alert and a delivery notification. In countries and territories where technology allows delivery change options, users can route packages to another address, opt to hold the delivery or reschedule for delivery on another day.
- Apr 11, 2018 – Now into its sixth year, UPS launched the Pulse of the Online Shopper™ Study on retail and e-commerce trends. The research commissioned by UPS revealed enduring constants as well as emerging trends that are changing consumer behavior and preferences across China, Hong Kong and Japan. The importance of giving consumers choices, such as expedited shipping options, where to return purchases and alternative delivery locations, will help retailers stay competitive and grow their businesses.
- Apr 9, 2018 – UPS improved transit time by one day for inbound shipments to selected areas in Ichikawa City, Japan, allowing local businesses to respond more quickly to customer demand.
- Feb 8, 2018 – UPS announced the introduction of UPS Worldwide Express Freight™ Midday, in selected areas in Australia, Hong Kong, Japan, Malaysia, South Korea, Taiwan and Thailand. The service offers a committed delivery time of 12 p.m. or 2 p.m. from all 71 origin countries to 35 key destination countries that represent over two-thirds of global GDP.

Information is cumulative as at Q1 2019. Last updated February 2019.