FOUNDED 28 August 1907, in Seattle, Washington, USA

ESTABLISHED IN KOREA 1988

WORLD HEADQUARTERS Atlanta, Ga., USA

ASIA PACIFIC HEADQUARTERS Singapore

MANAGING DIRECTOR, UPS KOREA Harrison Park

WORLD WIDE WEB ADDRESS ups.com/kr

UPS KOREA COUNTRY OFFICE
United Parcel Service Korea Co., Ltd.
94-3, Mullae-Ro, Yeongdeungpo-Gu, Seoul, Korea (07295)

GLOBAL VOLUME & REVENUE
2019 REVENUE US$74 billion
2019 GLOBAL DELIVERY VOLUME 5.5 billion packages and documents
DAILY GLOBAL DELIVERY VOLUME 21.9 million packages and documents
DAILY U.S. AIR VOLUME 3.5 million packages and documents
DAILY INTERNATIONAL VOLUME 3.2 million packages and documents

EMPLOYEES 541 in Korea; more than 481,000 globally

OPERATING FACILITIES 37 (22 Centers, 3 Offices, 1 Hub, 6 Warehouses, 2 Depots, 1 Customer Center)

POINTS OF ACCESS 22

BROKERAGE OPERATIONS Incheon International Airport

DELIVERY FLEET 117 (package vans, trucks, box trucks, vans and motorcycles)

AIRPORTS SERVED 1 (Incheon International Airport – ICN)

UPS FLIGHTS 54 weekly flights to and from Incheon Airport (ICN) using B747-400, B747-800, B767 &
SERVICES

Small Package
- UPS Worldwide Express Plus®
- UPS Worldwide Express®
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight®
- UPS Worldwide Express Freight® Midday
- UPS Worldwide Expedited®
- UPS WorldWide®

Contract Logistics
- Distribution
- Service Part Logistics

Freight Forwarding
- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container Load
- Less-Than-Container Load
- Preferred LCL
- UPS Customs Brokerage
- UPS Temperature True®

Enhanced Services
- UPS Returns®
- UPS Paperless® Invoice
- Declared Value
- UPS FTZ Facilitator®
- UPS Import Control™
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS International Dangerous Goods (IDG)
- UPS International Special Commodities
- Saturday Delivery

Technology Solutions
- UPS Billing Data and Billing Analysis Tool
- UPS Internet Shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice
- Quantum View®
- Flex® Global View
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit
- UPS My Choice™
- UPS Broker of Choice

Integrated Solutions
- UPS Trade Direct® Air
- UPS Trade Direct® Ocean
- Sea-Air

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Key Highlights

2019

- Nov 13, 2019 – UPS announced a series of service enhancements that will benefit up to 1.4 million postal codes across 41 countries and territories in the Asia Pacific region, opening opportunities for businesses to develop more resilient supply chain strategies as they look within the region for growth. The enhancements include day-definite guarantee with one day faster transit time for UPS Worldwide Expedited service within Asia, improved geographic reach of UPS Worldwide Express® services, reduced transit time by one day for various Asian markets and expansion of UPS Marketplace Shipping to 10 additional markets including Korea.

- Aug 1, 2019 — UPS released the findings of its 2019 UPS Pulse of the Online Shopper study TM study which tracks the online buying habits and expectations of consumers across Korea and the Asia Pacific, Europe, and the Americas. The 2019 Asia Pacific study featured, for the first time, the buying habits of business purchasers.

- Jul 17, 2019 — UPS released the 2019 UPS industrial Buying Dynamics Asia Pacific Study, which highlighted UPS's strategic insights into the industrial manufacturing segment. This study allows large multinational companies or local SMEs to better understand the purchasing habits of B2B buyers in the Asia-Pacific region, providing insights for improving service quality both online and offline.

- July 9, 2019 – UPS revealed a series of service enhancements that impact almost 1.4 million postal
codes in 41 countries and territories across the Asia Pacific region. These include reduced transit time across Asia trade lanes, greater capacity for shipments between Korea and Europe, improvements in the geographic reach of UPS Worldwide Express® services and extended cut-off times by up to five hours for export shipments from Korea, China, Japan and Taiwan. With this, UPS supports better connectivity for over 22 million businesses with the rest of the world.

- May 14, 2019 – UPS introduced UPS’s eFulfillment program to help small- and medium-sized companies in Korea take their business global. The Program includes technology platform and physical fulfillment services, encompassing storage, order processing, packaging and shipping. It supports purchases and orders from 21 different marketplaces and web stores, including eBay, Wal-Mart, Etsy and Amazon Prime. This new platform gives online retailers in Korea easy access to over 200 million customers in the U.S. and Canada by enabling convenient management of sales across multiple marketplaces and configurable delivery times through a single platform.

- Mar 5, 2019 – UPS launched Saturday shipments from the U.S. to key international markets, including South Korea. Orders can now be processed in the U.S. on Sunday and delivered to Korean destinations one day faster than before – boosting the prospects of local businesses that import products from the United States.

2018

- Oct 12, 2018 – UPS introduced UPS My Choice to 13 markets in the Asia Pacific, including Australia, China, Japan, Malaysia, the Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam. Customers will have access to e-mail and text notifications that a delivery is on its way, a day before delivery alert and a delivery notification. In countries and territories where technology allows delivery change options, users can route packages to another address, opt to hold the delivery or reschedule for delivery on another day.

- May 16, 2018 – UPS Korea expanded its international facility at Incheon International Airport to over 770 square meters of warehouse space. The added capacity serves the increased needs of businesses in Korea, providing long-term storage, and shipment consolidation services to store and manage high-value goods.

- Apr 1, 2018 – UPS Korea enhanced its services in selected postal codes in four cities – Gyeongsan, Ulsan, Gwangju, Jeonju/Iksan – offering a one-day faster transit time, giving of Korean businesses greater connectivity to the major markets of Europe, USA and the rest of Asia.

- Mar 15, 2018 – UPS Korea announced the appointment of Harrison Park as Managing Director of UPS Korea. With 22 years of experience in diverse roles in the company, Park will lead a team of more than 500 employees in one of Asia’s biggest economies, overseeing one of the world’s busiest transport hubs – Incheon Airport.

- Feb 26, 2018 – UPS expanded its Worldwide Express™ package service to provide an earlier delivery option for customers more than 400 new postal locations in provide early delivery in Asia, including selected areas in Indonesia, Singapore and South Korea.

- Feb 19, 2018 – UPS Korea improved delivery times for import shipments to 2,020 postal codes in Seoul from major Asia Pacific cities by up to 1 day. Customers will benefit by having options for faster delivery, and the flexibility to choose between Midday and End of Day service for letters/documents.

- Feb 8, 2018 – UPS announced the introduction of UPS Worldwide Express Freight™ Midday, in selected areas in Australia, Hong Kong, Japan, Malaysia, South Korea, Taiwan and Thailand. The service offers a committed delivery time of 12 p.m. or 2 p.m. from all 71 origin countries to 35 key destination countries that represent over two-thirds of global GDP.

- Feb 1, 2018 – UPS ordered 14 Boeing 747-8 cargo jets and four new Boeing 767 aircraft to provide additional capacity in response to accelerating demand for the company’s air services. All of the new jets will be delivered by the end of 2022, adding more than 9 million pounds of cargo capacity and providing the critical link for customers and markets around the world.