UPS PHILIPPINES FACTSHEET

FOUNDED 28 August 1907, in Seattle, Washington, USA

ESTABLISHED IN THE PHILIPPINES 1997

WORLD HEADQUARTERS Atlanta, Ga. USA

ASIA PACIFIC HEADQUARTERS Singapore

MANAGING DIRECTOR, UPS PHILIPPINES Chris Buono

WORLD WIDE WEB ADDRESS ups.com/ph

UPS PHILIPPINES COUNTRY OFFICE
UPS Delbros International Express Ltd., Inc.
CBW 124 District Building A,
888 Delbros Avenue, Pascor Drive, Paranaque City
1704 Philippines

GLOBAL VOLUME & REVENUE
2019 REVENUE US$74 billion
2019 DELIVERY VOLUME 5.5 billion packages and documents
DAILY GLOBAL DELIVERY VOLUME 21.9 million packages and documents
DAILY U.S. AIR VOLUME 3.5 million packages and documents
DAILY INTERNATIONAL VOLUME 3.2 million packages and documents

EMPLOYEES Over 1,275 in the Philippines; 495,000 globally

OPERATING FACILITIES 7 (3 SP, 1 SCS, 1 Joint SP/SCS, 1 Shared Services/ Hub, 1 Meeting Point)

BROKERAGE OPERATIONS 3 (Cebu, Clark, NAIA)

POINTS OF ACCESS 106 (authorized shipping outlets, alliances, customer centers)

DELIVERY FLEET 40 (package vans, trucks and motorcycles)

AIRPORTS SERVED 3 (Clark International Airport – CRK; Ninoy Aquino International Airport, Manila – MNL; Mactan Cebu International Airport – CEB)

UPS FLIGHTS 22 weekly flights

SERVICES

Small Package
- UPS Worldwide Express Plus®
- UPS Worldwide Express®
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight℠
- UPS Worldwide Expedited®
- UPS WorldEase®

Integrated Solutions

Contract Logistics
- Distribution
- Service Part Logistics

Freight Forwarding
- Full Container
- Less-Than-Container Load
- Preferred LCL
- Ground
- UPS Customs Brokerage
- UPS Temperature True®

Enhanced Services
- UPS Returns®
- UPS Paperless® Invoice
- Declared Value
- UPS FTZ Facilitator®
- UPS Import Control™
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS Capital®
- UPS International Dangerous Goods (IDG)
- UPS International Special

Technology Solutions
- UPS Billing Data and Billing Analysis Tool
- UPS Internet Shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice
- Quantum View®
- Flex® Global View
- UPS Mobile™
- UPS Calculate Time and Cost

Information is cumulative as at Q4 2019. Last updated Jan 2020.
Key Highlights

2019
- Mar 19, 2019 – UPS introduced UPS’s eFulfillment program to help small- and medium-sized companies in the Philippines take their business global. The Program includes technology platform and physical fulfillment services, encompassing storage, order processing, packaging and shipping. It supports purchases and orders from 21 different marketplaces and web stores, including eBay, Wal-Mart, Etsy and Amazon Prime. This new platform gives online retailers in the Philippines easy access to over 200 million customers in the U.S. and Canada by enabling convenient management of sales across multiple marketplaces and configurable delivery times through a single platform.

2018
- Oct 12, 2018 – UPS introduced UPS My Choice to 13 markets in the Asia Pacific, including Australia, China, Japan, Malaysia, the Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam. Customers will have access to e-mail and text notifications that a delivery is on its way, a day before delivery alert and a delivery notification. In countries and territories where technology allows delivery change options, users can route packages to another address, opt to hold the delivery or reschedule for delivery on another day.

- Feb 1, 2018 - UPS ordered 14 Boeing 747-8 cargo jets and four new Boeing 767 aircraft to provide additional capacity in response to accelerating demand for the company’s air services. All of the new jets will be delivered by the end of 2022, adding more than 9 million pounds of cargo capacity and providing the critical link for customers and markets around the world.

2017
- Aug 3, 2017 – UPS announced the expansion of alcohol shipment destinations across its global network that permits the import of all three categories of alcohol – wine, beer, and spirits. In Asia Pacific, UPS now ships alcohol to businesses and consumers in 10 destinations including China, Hong Kong, Japan, Korea, New Zealand, Philippines, Singapore, Taiwan, Thailand, and Macau.

2016
- Oct 12, 2017 – UPS expanded its service to more than 1,600 postal codes across seven major areas in the Philippines – Caloocan, Malabon, Navotas, and Valenzuela (CAMANAVA), Angeles, Cavite, North Luzon, South Luzon, Visayas, and Mindanao – through a collaboration with local express, freight and cargo forwarding company Airfreight 2100, Inc. (AIR21). The enhanced services offer customers greater flexibility and convenience through improved transit times by one day, enhanced cut-off times up to five hours, extended pick-up and delivery service to more postal codes across seven areas, and access to UPS’s full suite of technologies and services at AIR21’s retail outlets across the Philippines.