UPS SINGAPORE FACTSHEET

FOUNDED August 28, 1907, in Seattle, Washington, USA

ESTABLISHED IN SINGAPORE 1988

WORLD HEADQUARTERS Atlanta, Ga., USA

ASIA PACIFIC HEADQUARTERS Singapore

MANAGING DIRECTOR, UPS SINGAPORE Lim Tze Hsien

WORLD WIDE WEB ADDRESS ups.com/sq

UPS SINGAPORE COUNTRY OFFICE
UPS (S) Pte Ltd.
31 ALPS Avenue #07-00, Singapore 498784

GLOBAL VOLUME & REVENUE
2018 REVENUE US$72 billion
2018 DELIVERY VOLUME 5.2 billion packages and documents
DAILY DELIVERY VOLUME 20.7 million packages and documents
DAILY U.S. AIR VOLUME 3 million packages and documents
DAILY INTERNATIONAL VOLUME 3.2 million packages and documents

EMPLOYEES 763 in Singapore; more than 481,000 globally

BROKERAGE AND OPERATING FACILITIES: 5 (UPS House, CIAS Cargo Terminal, Airport Logistics Park of Singapore (ALPS), UE TechPark (Pandan Crescent) and KLW Senoko (leased by Seagate)

POINTS OF ACCESS 1 UPS Customer Centre at Changi South Avenue 2; 3 authorized Shipping Outlets namely Nam Ming Commercial & Stationery, IPLAN Pte Ltd (cash-paying customers only), The American Club (for the members only)

DELIVERY FLEET 70 Express

AIRPORTS SERVED 1 (Changi Airport, Singapore – SIN)

UPS FLIGHTS 16 weekly flights to and from Changi Airport, Singapore (SIN)

SERVICES

**Small Package** • UPS Worldwide Express Plus® • UPS Worldwide Express® • UPS Worldwide Express Saver® • UPS Worldwide Express Freight® • UPS Worldwide Express Freight® Midday • UPS Worldwide Expedited® • UPS WorldEase®

**Contract Logistics** • Distribution • Service Part Logistics

**Freight Forwarding** • UPS Air Freight Direct® • UPS Air Freight Consolidated® • Full Container • Less-Than-Container Load • Preferred LCL • Ground • UPS Customs Brokerage • UPS Temperature True®

**Integrated Solutions** • UPS Trade Direct® Air

**Enhanced Services** • UPS Returns® • UPS Paperless® Invoice • Declared Value • UPS FTZ Facilitator® • UPS Import Control™ • UPS Carbon Neutral • UPS Broker of Choice® • UPS Capital® • UPS International Dangerous Goods (IDG) • UPS International Special Commodities

**Technology Solutions** • UPS Billing Center and Billing Analysis Tool • UPS Internet Shipping • UPS TradeAbility® • WorldShip® • UPS CampusShip® • UPS Paperless® Invoice • Quantum View® • Flex® Global View • UPS Mobile™ • UPS Calculate Time and Cost • UPS Schedule a Pickup
Key Highlights

2018

- Oct 12, 2018 – UPS introduced UPS My Choice to 13 markets in the Asia Pacific, including Australia, China, Japan, Malaysia, the Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam. Customers will have access to e-mail and text notifications that a delivery is on its way, a day before delivery alert and a delivery notification. In countries and territories where technology allows delivery change options, users can route packages to another address, opt to hold the delivery or reschedule for delivery on another day.

2017

- Aug 3, 2017 – UPS announced the expansion of alcohol shipment destinations across its global network that permits the import of all three categories of alcohol – wine, beer, and spirits. In Asia Pacific, UPS now ships alcohol to businesses and consumers in 10 destinations including China, Hong Kong, Japan, Korea, New Zealand, Philippines, Singapore, Taiwan, Thailand, and Macau.

2016

- Oct 13, 2016 – UPS announced the expansion of its earliest morning package delivery service, UPS Worldwide Express Plus®. By expanding its reach to 28 new countries and enhancing service to more postal codes in 25 existing countries, shippers can reach the top 20 economies in the world earlier than ever before. In Asia Pacific, the service was launched in Thailand and Vietnam, and expanded in Australia, China, Hong Kong, Japan, South Korea, Singapore and Taiwan.

- Sep 19, 2016 – UPS announced that it will partner Fast Radius to expand the UPS on-demand 3D printing network to Asia, enabling customer to increase their supply chain efficiency with additive manufacturing. UPS will also establish an Advanced Solutions team in Asia to create a Centre of Excellence that develops supply chain solutions and promotes wider applicability of 3D printing.

- July 26, 2016 – UPS expanded its UPS Worldwide Express™ Package service, making it available in 117 countries and territories and providing customers with an earlier delivery option to more locations. In Asia Pacific, the service is available in almost 30 countries and territories including Australia, China, Hong Kong, Indonesia, Japan, South Korea, Macau, Malaysia, Singapore, Taiwan, Thailand and Vietnam.

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