UPS TAIWAN FACTSHEET

FOUNDED 28 August 1907, in Seattle, Washington, USA

ESTABLISHED IN TAIWAN 1988

WORLD HEADQUARTERS Atlanta, Ga., USA

ASIA PACIFIC HEADQUARTERS Singapore

UPS TAIWAN COUNTRY OFFICE
UPS International Inc., Taiwan Branch, 2F, 361 Ta Nan Road, Shih Lin District, Taipei 11161, Taiwan

TRANS PACIFIC HUB to No. 31 Export Gate, Taipei Air Cargo Terminal, CKS Airport, P.O. Box 073, 10-1, Hangchin North Rd, Dayuan, Taoyuan City, Taiwan

MANAGING DIRECTOR, UPS TAIWAN Sam Hung

WORLD WIDE WEB ADDRESS ups.com/tw/en

GLOBAL VOLUME & REVENUE
2018 REVENUE US$72 billion
2018 DELIVERY VOLUME 5.2 billion packages and documents
DAILY DELIVERY VOLUME 20.7 million packages and documents
DAILY U.S. AIR VOLUME 3 million packages and documents
DAILY INTERNATIONAL VOLUME 3.2 million packages and documents

EMPLOYEES Over 920 in Taiwan; more than 481,000 worldwide

BROKERAGE OPERATIONS & OPERATING FACILITIES UPS Trans Pacific Hub, Taiwan

POINTS OF ACCESS 9 UPS Service Centres and more than 3,000 FamilyMart convenience store outlets islandwide

DELIVERY FLEET 128 (motorcycles, vans and feeder vehicles)

AIRPORTS SERVED 1 (Taiwan Taoyuan International Airport – TPE)

UPS FLIGHTS 22 weekly flights to and from Taiwan Taoyuan International Airport (TPE)

SEAPORTS SERVED 2 (Keelung Seaport and Kaohsiung Seaport)
SERVICES

Small Package
- UPS Worldwide Express Plus®
- UPS Worldwide Express®
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight™
- UPS Worldwide Expedited®
- UPS WorldEase®

Integrated Solutions
- UPS Trade Direct® Air
- UPS Trade Direct® Ocean
- Supplier Management
- Sea-Air

Contract Logistics
- Distribution
- Service Part Logistics

Freight Forwarding
- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container
- Less-Than-Container Load
- Preferred LCL
- UPS Customs Brokerage
- UPS Temperature True®

Enhanced Services
- UPS Returns®
- UPS Paperless® Invoice
- Declared Value
- UPS FTZ Facilitator®
- UPS Import ControlSM
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS Capital®
- UPS International Dangerous Goods (IDG)
- UPS International Special Commodities
- Saturday Delivery

Technology Solutions
- UPS Billing Data and Billing Analysis Tool
- UPS Internet Shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice
- Quantum View®
- Flex® Global View
- UPS Mobile™
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit
- UPS My Choice™

PUBLIC RELATIONS CONTACT

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Key Highlights

2018

- Oct 12, 2018 – UPS introduced UPS My Choice to 13 markets in the Asia Pacific, including Australia, China, Japan, Malaysia, the Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam. Customers will have access to e-mail and text notifications that a delivery is on its way, a day before delivery alert and a delivery notification. In countries and territories where technology allows delivery change options, users can route packages to another address, opt to hold the delivery or reschedule for delivery on another day.

- Aug 17, 2018 – UPS launched enhancements to its alternate delivery locations in Taiwan, allowing customers pick up international packages fulfilled by UPS at more than 850 e-lockers island-wide. UPS also became the first international delivery company to work with Palmbox to offer the collect-on-delivery (COD) option with parcel collection at e-lockers.

- Feb 8, 2018 – UPS announced the introduction of UPS Worldwide Express Freight™ Midday, in selected areas in Australia, Hong Kong, Japan, Malaysia, South Korea, Taiwan and Thailand. The service offers a committed delivery time of 12 p.m. or 2 p.m. from all 71 origin countries to 35 key destination countries that represent over two-thirds of global GDP.

- Feb 1, 2018 - UPS ordered 14 Boeing 747-8 cargo jets and four new Boeing 767 aircraft to provide additional capacity in response to accelerating demand for the company’s air services. All of the new jets will be delivered by the end of 2022, adding more than 9 million pounds of cargo capacity and providing the critical link for customers and markets around the world.
2017

- Nov 8, 2017 – UPS Taiwan enhanced services in more than 500 postal codes across 19 districts in Taoyuan and Southern New Taipei City. The enhancements include extended pick-up times for export shipments, allowing businesses greater control over export shipments.

- Aug 3, 2017 – UPS announced the expansion of alcohol shipment destinations across its global network that permits the import of all three categories of alcohol – wine, beer, and spirits. In Asia Pacific, UPS now ships alcohol to businesses and consumers in 10 destinations including China, Hong Kong, Japan, Korea, New Zealand, Philippines, Singapore, Taiwan, Thailand, and Macau.

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