

UPS FACT SHEET

Founded in Seattle, Wash.
Headquarters
Worldwide web address
Chief Executive Officer
2016 revenue
Employees

August 28, 1907
Atlanta, Ga.
www.ups.com
David Abney
\$61 billion
More than 434,000 globally (350,000 in U.S.)

PACKAGE OPERATIONS

2016 revenue	\$51 billion
2016 global delivery volume	4.9 billion packages and documents
Daily global delivery volume	19.1 million packages and documents
Daily U.S. air volume	2.7 million packages and documents
Daily international volume	2.8 million packages and documents
Service area	More than 220 countries and territories Every address in North America and Europe
Customers	1.6 million pick-up, 8.7 million delivery
Online tracking	101.5 million tracking requests per business day
Retail access	The UPS Store, over 5,000; UPS Customer Centers, approximately 1,000; Authorized outlets, 8,700 UPS Drop Boxes, approximately 39,000; UPS Access Point locations, more than 27,500
Operating facilities	More than 1,800
Delivery fleet	Over 108,000 package cars, vans, tractors, motorcycles, including more than 8,500 alternative fuel and advanced technology vehicles
UPS jet aircraft	Own 239
Short-termed leased or Chartered aircraft	297
Daily flight segments	Domestic – 1,077; International – 1,090
Airports served	Domestic – 374; International – 313
Air hubs – United States	Louisville, Ky. (main Global Air Hub) Philadelphia, Pa.; Dallas, Texas; Ontario, Calif.; Rockford, Ill.; Columbia, S.C.
Europe	Cologne/Bonn, Germany
Asia / Pacific	Shanghai; Shenzhen; Hong Kong
Latin America and Caribbean	Miami, Fla.
Canada	Hamilton, Ontario

SUPPLY CHAIN AND FREIGHT

2016 net revenue	\$10 billion
<u>UPS Supply Chain Solutions</u>	
Key services	Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to 195 countries and territories; international trade management, and customs brokerage.
Specialty services	Service parts logistics; technical repair and configuration; supply chain design and planning, returns management.
Facilities	More than 500 facilities in more than 115 countries; 36.6 million sq. ft.
Delivery fleet	517
<u>UPS Freight</u>	
Key services	Leading provider of less-than-truckload and truckload services coast-to-coast
Delivery fleet	Over 5,500 vehicles; over 21,000 trailers
Facilities	200 service centers
Freight Brokerage Services	Coyote Logistics provides truckload, intermodal, and less-than-truckload brokerage and transportation management services using a network of more than 40,000 carriers across the United States, Mexico, Europe and Canada.