**UPS FACT SHEET**

- **Founded in Seattle, Wash.**
- **August 28, 1907**
- **Headquarters**
- Atlanta, Ga.
- **Worldwide web address**
- www.ups.com
- **Chief Executive Officer**
- Carol Tomé
- **2019 revenue**
- $74 billion
- **Employees**
- 528,000 globally

### PACKAGE OPERATIONS

- **2019 revenue**
  - $61 billion
- **2019 global delivery volume**
  - 5.5 billion packages and documents
- **Daily global delivery volume**
  - 21.9 million packages and documents
- **Daily U.S. air volume**
  - 3.5 million packages and documents
- **Daily international volume**
  - 3.2 million packages and documents
- **Service area**
  - More than 220 countries and territories
  - Every address in North America and Europe
- **Customers**
  - 1.6 million pick-up, 9.9 million delivery
- **Online tracking**
  - 294.9 million tracking requests per day
- **Retail access**
  - The UPS Store, over 5,200; UPS Customer Centers, approximately 960; Authorized outlets, approximately 9,200; UPS Drop Boxes, more than 37,000; UPS Access Point locations, more than 40,000
- **Operating facilities**
  - More than 1,800
- **Delivery fleet**
  - About 125,000 package cars, vans, tractors, motorcycles, including more than 10,300 alternative fuel and advanced technology vehicles
- **UPS jet aircraft (owned and finance leases)**
  - 267
- **Operating leases and chartered**
  - 294
- **Daily flight segments**
  - Domestic – 1,154; International – 1,131
- **Airports served**
  - Domestic – 401; International – 406
- **Air hubs – United States**
  - Louisville, Ky. (main Global Air Hub)
  - Philadelphia, Pa.; Dallas, Texas;
  - Ontario, Calif.; Rockford, Ill.
- **Europe**
  - Cologne/Bonn, Germany
- **Asia / Pacific**
  - Shanghai; Shenzhen; Hong Kong
- **Latin America and Caribbean**
  - Miami, Fla.
- **Canada**
  - Hamilton, Ontario

### SUPPLY CHAIN AND FREIGHT

- **2019 net revenue**
  - $13 billion
- **UPS Supply Chain Solutions**
  - Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management, and customs brokerage.
  - **Specialty services**
    - Service parts logistics; technical repair and configuration; supply chain design and planning, returns management, transportation management.
  - **Facilities**
    - More than 500 facilities in more than 125 countries; 38 M sq. ft.
- **UPS Freight**
  - Leading provider of less-than-truckload and truckload services coast-to-coast
  - **Delivery fleet**
    - Over 5,800 vehicles; over 23,000 trailers
  - **Facilities**
    - 198 service centers
  - **Freight Brokerage Services**
    - Coyote Logistics provides global third-party logistics that moves more than 10,000 shipments every day through its network of 70,000 carriers. Coyote offers a comprehensive multi-modal solutions portfolio—including truckload, less than truckload (LTL), cross-border and intermodal—with data intelligence and market insights.

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