UPS FACT SHEET

Founded in Seattle, Wash.  August 28, 1907
Headquarters  Atlanta, Ga.
Worldwide web address  www.ups.com
Chief Executive Officer  Carol Tomé
2019 revenue  $74 billion
Employees  495,000 globally (413,000 in U.S.)

PACKAGE OPERATIONS

2019 revenue  $61 billion
2019 global delivery volume  5.5 billion packages and documents
Daily global delivery volume  21.9 million packages and documents
Daily U.S. air volume  3.5 million packages and documents
Daily international volume  3.2 million packages and documents
Service area  More than 220 countries and territories
Every address in North America and Europe
Customers  1.6 million pick-up, 9.9 million delivery
Online tracking  294.9 million tracking requests per day
Retail access  The UPS Store, over 5,200; UPS Customer Centers, approximately 1,000; Authorized outlets, approximately 8,775; UPS Drop Boxes, more than 36,000; UPS Access Point locations, more than 34,000
Operating facilities  More than 1,800
Delivery fleet  About 125,000 package cars, vans, tractors, motorcycles, including more than 10,300 alternative fuel and advanced technology vehicles
UPS jet aircraft (owned and finance leases)  Operating 265
Operating leases and chartered from others  296
Daily flight segments  Domestic – 1,154; International – 1,131
Airports served  Domestic – 401; International – 406
Air hubs – United States  Louisville, Ky. (main Global Air Hub)
Philadelphia, Pa.; Dallas, Texas;
Ontario, Calif.; Rockford, Ill.
Europe  Cologne/Bonn, Germany
Asia / Pacific  Shanghai; Shenzhen; Hong Kong
Latin America and Caribbean  Miami, Fla.
Canada  Hamilton, Ontario

SUPPLY CHAIN AND FREIGHT

2019 net revenue  $13 billion
UPS Supply Chain Solutions
Key services  Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management, and customs brokerage.
Specialty services  Service parts logistics; technical repair and configuration; supply chain design and planning, returns management, transportation management.
Facilities  More than 500 facilities in more than 125 countries; 38 M sq. ft.

UPS Freight
Key services  Leading provider of less-than-truckload and truckload services coast-to-coast
Delivery fleet  Over 5,800 vehicles; over 23,000 trailers
Facilities  198 service centers
Freight Brokerage Services  Coyote Logistics provides global third-party logistics that moves more than 10,000 shipments every day through its network of 70,000 carriers. Coyote offers a comprehensive multi-modal solutions portfolio—including truckload, less than truckload (LTL), cross-border and intermodal—with data intelligence and market insights.