UPS FACT SHEET

Founded in Seattle, Wash. August 28, 1907
Headquarters Atlanta, Ga.
Worldwide web address www.ups.com
Chief Executive Officer David Abney
2018 revenue $72 billion
Employees 481,000 globally (399,000 in U.S.)

PACKAGE OPERATIONS

2018 revenue $58 billion
2018 global delivery volume 5.2 billion packages and documents
Daily global delivery volume 20.7 million packages and documents
Daily U.S. air volume 3 million packages and documents
Daily international volume 3.2 million packages and documents
Service area
Every address in North America and Europe
Customers
1.5 million pick-up, 9.1 million delivery
Online tracking
210.9 million tracking requests per day
Retail access
The UPS Store, over 5,100; UPS Customer Centers, approximately 1,000; Authorized outlets, 7,930
UPS Drop Boxes, approximately 38,000; UPS Access Point locations, more than 40,000
Operating facilities
More than 1,800
Delivery fleet
About 123,000 package cars, vans, tractors, motorcycles, including more than 10,000 alternative fuel and advanced technology vehicles
UPS jet aircraft
Own 251
Short-term leased or Chartered aircraft 298
Daily flight segments
Domestic – 1,138; International – 1,182
Airports served
Domestic – 400; International – 415
Air hubs
Louisville, Ky. (main Global Air Hub)
Philadelphia, Pa.; Dallas, Texas;
Ontario, Calif.; Rockford, Ill.
Europe
Cologne/Bonn, Germany
Asia / Pacific
Shanghai; Shenzhen; Hong Kong
Latin America and Caribbean
Miami, Fla.
Canada
Hamilton, Ontario

SUPPLY CHAIN AND FREIGHT

2018 net revenue $14 billion
UPS Supply Chain Solutions
Key services
Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management, and customs brokerage.

Specialty services
Service parts logistics; technical repair and configuration; supply chain design and planning, returns management, transportation management.

Facilities
More than 500 facilities in more than 125 countries; 35 M sq. ft.

UPS Freight
Key services
Leading provider of less-than-truckload and truckload services coast-to-coast

Delivery fleet
Over 5,900 vehicles; over 22,000 trailers
Facilities
200 service centers
Freight Brokerage Services
Coyote Logistics provides truckload, intermodal, and less-than-truckload brokerage and transportation management services using a network of more than 50,000 carriers across the United States, Mexico, Europe and Canada.