

UPS FACT SHEET

Founded in Seattle, Wash.
Headquarters
Worldwide web address
Chief Executive Officer
2017 revenue
Employees

August 28, 1907
Atlanta, Ga.
www.ups.com
David Abney
\$66 billion
More than 454,000 globally (374,000 in U.S.)

PACKAGE OPERATIONS

2017 revenue	\$54 billion
2017 global delivery volume	5.1 billion packages and documents
Daily global delivery volume	20 million packages and documents
Daily U.S. air volume	2.9 million packages and documents
Daily international volume	3.1 million packages and documents
Service area	More than 220 countries and territories Every address in North America and Europe
Customers	1.5 million pick-up, 9 million delivery
Online tracking	142.7 million tracking requests per business day
Retail access	The UPS Store, over 5,000; UPS Customer Centers, approximately 1,000; Authorized outlets, 8,400 UPS Drop Boxes, approximately 41,000; UPS Access Point locations, more than 27,500
Operating facilities	More than 1,800
Delivery fleet	Over 119,000 package cars, vans, tractors, motorcycles, including more than 9,000 alternative fuel and advanced technology vehicles
UPS jet aircraft	Own 244
Short-termed leased or Chartered aircraft	320
Daily flight segments	Domestic – 1,063; International – 1,179
Airports served	Domestic – 384; International – 395
Air hubs – United States	Louisville, Ky. (main Global Air Hub) Philadelphia, Pa.; Dallas, Texas; Ontario, Calif.; Rockford, Ill. Cologne/Bonn, Germany Shanghai; Shenzhen; Hong Kong
Europe	Miami, Fla.
Asia / Pacific	Hamilton, Ontario
Latin America and Caribbean	
Canada	

SUPPLY CHAIN AND FREIGHT

2017 net revenue	\$12 billion
<u>UPS Supply Chain Solutions</u>	
Key services	Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management, and customs brokerage.
Specialty services	Service parts logistics; technical repair and configuration; supply chain design and planning, returns management.
Facilities	More than 500 facilities in more than 125 countries; 34 M sq. ft.
<u>UPS Freight</u>	
Key services	Leading provider of less-than-truckload and truckload services coast-to-coast
Delivery fleet	Over 5,900 vehicles; over 21,000 trailers
Facilities	200 service centers
Freight Brokerage Services	Coyote Logistics provides truckload, intermodal, and less-than-truckload brokerage and transportation management services using a network of more than 50,000 carriers across the United States, Mexico, Europe and Canada.