UPS FACT SHEET

Founded in Seattle, Wash. August 28, 1907
Headquarters Atlanta, Ga.
Worldwide web address www.ups.com
Chief Executive Officer David Abney
2018 revenue $72 billion
Employees 481,000 globally (399,000 in U.S.)

PACKAGE OPERATIONS

2018 revenue $58 billion
2018 global delivery volume 5.2 billion packages and documents
Daily global delivery volume 20.7 million packages and documents
Daily U.S. air volume 3 million packages and documents
Daily international volume 3.2 million packages and documents
Service area More than 220 countries and territories
Every address in North America and Europe
Customers 1.5 million pick-up, 9.1 million delivery
Online tracking 210.9 million tracking requests per day
Retail access The UPS Store, over 5,100; UPS Customer Centers, approximately 1,000; Authorized outlets, approximately 8,300, UPS Drop Boxes, approximately 38,000; UPS Access Point locations, almost 30,000
Operating facilities More than 1,800
Delivery fleet About 123,000 package cars, vans, tractors, motorcycles, including more than 10,000 alternative fuel and advanced technology vehicles
UPS jet aircraft (owned and capital lease) Operating 255
Short-termed leased or Chartered aircraft 298
Daily flight segments Domestic – 1,138; International – 1,182
Airports served Domestic – 400; International – 415
Air hubs – United States Louisville, Ky. (main Global Air Hub)
Philadelphia, Pa.; Dallas, Texas;
Ontario, Calif.; Rockford, Ill.
Europe Cologne/Bonn, Germany
Asia / Pacific Shanghai; Shenzhen; Hong Kong
Latin America and Caribbean Miami, Fla.
Canada Hamilton, Ontario

SUPPLY CHAIN AND FREIGHT

2018 net revenue $14 billion
UPS Supply Chain Solutions Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management, and customs brokerage.
Key services
Specialty services Service parts logistics; technical repair and configuration; supply chain design and planning, returns management, transportation management.
Facilities More than 500 facilities in more than 125 countries; 35 M sq. ft.
UPS Freight Leading provider of less-than-truckload and truckload services coast-to-coast
Key services
Delivery fleet Over 5,900 vehicles; over 22,000 trailers
Facilities 200 service centers
Freight Brokerage Services Coyote Logistics provides truckload, intermodal, and less-than-truckload brokerage and transportation management services using a network of more than 50,000 carriers across the United States, Mexico, Europe and Canada.

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