# UPS TAIWAN FACTSHEET

**FOUNDED** 28 August 1907, in Seattle, Washington, USA

**ESTABLISHED IN TAIWAN** 1988

**WORLD HEADQUARTERS** Atlanta, Ga., USA

**ASIA PACIFIC HEADQUARTERS** Singapore

**UPS TAIWAN HEADQUARTERS** UPS International Inc., Taiwan Branch, 2F, 361 Ta Nan Road, Shih Lin District, Taipei 11161, Taiwan

**TRANS PACIFIC HUB** to No. 31 Export Gate, No10-1, Hang-Chin N. Road, Taoyuan International Airport, P.O. Box 34-073, Ta-Yuan Hsiang, Taoyuan Hsien, 33799, Taiwan

**MANAGING DIRECTOR, UPS TAIWAN** Wayne Pi


**GLOBAL VOLUME & REVENUE**

<table>
<thead>
<tr>
<th>2015 REVENUE</th>
<th>US$58.4 billion</th>
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<tbody>
<tr>
<td>2015 DELIVERY VOLUME</td>
<td>4.7 billion packages and documents</td>
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<tr>
<td>DAILY DELIVERY VOLUME</td>
<td>18.3 million packages and documents</td>
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<tr>
<td>DAILY U.S. AIR DELIVERY VOLUME</td>
<td>2.6 million packages and documents</td>
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<tr>
<td>DAILY INTERNATIONAL VOLUME</td>
<td>2.7 million packages and documents</td>
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**EMPLOYEES** 825 in Taiwan (560 SP, 265 SCS); 444,000 worldwide

**BROKERAGE OPERATIONS & OPERATING FACILITIES** UPS Trans Pacific Hub, Taiwan

**POINTS OF ACCESS** 9 UPS Service Centres and more than 2,900 FamilyMart Convenience Store outlets islandwide

**DELIVERY FLEET** 141 (motorcycles, vans and feeder vehicles)

**AIRPORTS SERVED** 1 (Taiwan Taoyuan International Airport – TPE)

**UPS FLIGHTS** 22 weekly flights to and from Taiwan Taoyuan International Airport (TPE)

**SEAPORTS SERVED** 2 (Keelung Seaport and Kaohsiung Seaport)
SERVICES

Small Package
- UPS Worldwide Express Plus®
- UPS Worldwide Express®
- UPS Worldwide Express Saver®
- UPS Worldwide Express Freight™
- UPS Worldwide Expedited®
- UPS WorldEase®

Contract Logistics
- Distribution
- Service Part Logistics

Freight Forwarding
- UPS Air Freight Direct®
- UPS Air Freight Consolidated®
- Full Container
- Less-Than-Container Load
- Preferred LCL
- UPS Customs Brokerage
- UPS Temperature True®

Enhanced Services
- UPS Returns®
- UPS Paperless® Invoice
- Declared Value
- UPS FTZ Facilitator®
- UPS Import Control®
- UPS Carbon Neutral
- UPS Broker of Choice®
- UPS Capital®
- UPS International Dangerous Goods (IDG)
- UPS International Special Commodities
- Saturday Delivery

Technology Solutions
- UPS Billing Data and Billing Analysis Tool
- UPS Internet Shipping
- UPS TradeAbility®
- WorldShip®
- UPS CampusShip®
- UPS Paperless® Invoice
- Quantum View®
- Flex® Global View
- UPS Mobile™
- UPS Calculate Time and Cost
- UPS Schedule a Pickup
- UPS Developer Kit

Integrated Solutions
- UPS Trade Direct® Air
- UPS Trade Direct® Ocean
- Supplier Management
- Sea-Air

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Recent Highlights/ Milestones

2016
- UPS Taiwan launched the “UPS United Problem Solvers™” campaign to communicate UPS’s unique capabilities in solving problems for customers, ranging from small businesses to the largest global enterprises. Central to the campaign is illustrating the company’s collaborative approach to support Asian businesses in capitalizing on growth opportunities.

2015
- UPS expanded its UPS Worldwide Express® service to more than 41,000 new postal codes around the world, offering earlier-time guaranteed delivery options to customers who previously could only enjoy guaranteed end-of-day services. Customers can use UPS Worldwide Express to send shipments more than 23,000 new postal codes in Asia Pacific markets, namely, Australia, China, Hong Kong, Indonesia, Japan, Korea, Malaysia, New Zealand, Singapore, Thailand and Taiwan. This is the largest one-time expansion of the service in UPS’s history.

- UPS instituted a range of service enhancements in Taiwan, bringing greater flexibility and efficiencies to Taiwanese businesses as it improves shipping time between Taiwan, Asia and Europe. Leveraging a direct flight connection between Taipei and UPS’s Shenzhen Asia-Pacific hub, customers benefit from improved transit times and later cut-off times to tender shipments to UPS in key Taiwanese cities.

- UPS announced the addition of Trade Management Services, comprising trade consulting, import/export technologies and managed services, to the UPS customs brokerage portfolio in Asia to facilitate customers’ expansion opportunities.
2014
- UPS official opened its newly relocated Trans Pacific Hub at Taiwan Taoyuan International Airport. Situated at the airport's Air Cargo Terminal Logistics Warehouse, the hub occupies close to 82,000 square feet, a 40 percent increase in size from its previous location. The hub is equipped with the latest sorting capabilities to support the needs of Taiwanese businesses looking to trade globally.

2013
- UPS announced the expansion of its Preferred Less-Than-Container Load expedited ocean freight service by offering access between Asia to three destinations in Mexico: Monterrey, Mexico City and Guadalajara. This service expansion allows customers to better anticipate and control their inbound supply chain operations. The service is available from 27 ports across 12 Asian markets including Taiwan, to the United States, Canada, and now to Mexico.

- UPS Worldwide Express Freight was rolled out globally for urgent, time-sensitive and high-value international heavyweight shipments. The new service enables customers to ship pallets over 70kg with guaranteed day-definite transit times and door-to-door delivery service.

2012
- UPS International Inc., Taiwan Branch, United Parcel Service Co., Taiwan Branch and UPS Supply Chain Solutions (Taiwan) Co., Ltd, have been granted the Authorized Economic Operator (AEO) certification by the Taipei Customs Office. UPS began its AEO certification audit in Taiwan in November and passed the audit within a month.

2011
- UPS announced the extension of the company's mobile Web site, m.ups.com to customers in Asia (China, India, South Korea, Hong Kong, Singapore, Japan, Taiwan, Australia, Malaysia, Thailand, the Philippines and New Zealand) which allows customers mobile access to track packages, calculate shipping rates and find the nearest UPS location.

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