



2016 Year-End Holiday Schedule

THANKSGIVING

Tuesday, Nov. 22

- Normal pickup and delivery service. All UPS 2nd Day Air® packages picked up today will be delivered on Friday, Nov. 25.

Wednesday, Nov. 23

- Normal pickup and delivery service. All UPS Next Day Air® packages picked up today will be delivered on Friday, Nov. 25. All UPS 2nd Day Air packages picked up today will be delivered on Monday, Nov. 28 (except those processed and labeled for delivery on Saturday, Nov. 26).

Thursday, Nov. 24, Thanksgiving Day (UPS Holiday)

- No UPS pickup or delivery service.

Friday, Nov. 25

- Normal pickup and delivery service in all areas.

Saturday, Nov. 26

- Delivery of UPS Worldwide Express®, UPS Next Day Air and UPS 2nd Day Air packages processed and labeled for Saturday Delivery.
- Pickup service available for UPS Air and international Air packages* for regular Saturday pickup customers. UPS On-Call Pickup® service is available to all customers for UPS Air and international Air packages.

* References to "UPS Air and international Air packages" in the schedule above include the following UPS service options: UPS Next Day Air® Early, UPS Next Day Air®, UPS Next Day Air Saver®, UPS 2nd Day Air A.M.®, UPS 2nd Day Air®, UPS Worldwide Express Plus®, UPS Worldwide Express®, UPS Worldwide Saver®, UPS Worldwide Expedited® and UPS Worldwide Express Freight®.

Time-in-transit notes: On UPS holidays — Nov. 24, Dec. 25-26 and Jan. 1-2 — there is no movement of any packages tendered to UPS. UPS Express Critical® service is available for urgent packages every day of the year, including on UPS holidays. Call **1-800-714-8779** or visit ups.expresscritical.com.

Additional time-in-transit: From Nov. 21 to Dec. 30, a limited number of UPS® Ground and UPS® Standard packages, with transit times of three or more days, and with specific origins and destinations, will require an additional day in transit. Visit ups.com/holidays beginning July 25 to use the Holiday Ground Impact Tool to identify changes by ZIP code pairs. All UPS 3 Day Select shipments tendered Dec. 19-20 will require an additional day in transit.

The most up-to-date time-in-transit details will be available at ups.com/ctc at the time of shipping.

CHRISTMAS

Monday, Dec. 19

- Normal pickup and delivery service. This is the last day to ship via UPS 3 Day Select® to be delivered before Christmas Day (delivery on Friday, Dec. 23).

Tuesday, Dec. 20

- Normal pickup and delivery service. UPS 3 Day Select shipments picked up today will be delivered after Christmas. Track your shipment for detailed delivery information.

Wednesday, Dec. 21

- Normal pickup and delivery service. This is the last day to ship all UPS 2nd Day Air packages to be delivered before Christmas Day (delivery on Friday, Dec. 23).

Thursday, Dec. 22

- Normal pickup and delivery service. This is the last day to ship all UPS Next Day Air packages to be delivered before Christmas Day (delivery on Friday, Dec. 23). This is the last day to ship all UPS 2nd Day Air packages to be delivered before Christmas Day (must use the Saturday Delivery option for delivery on Saturday, Dec. 24).

Friday, Dec. 23

- Normal pickup and delivery service. This is the last day to ship all UPS Next Day Air packages to be delivered before Christmas Day (must use the Saturday Delivery option for delivery on Saturday, Dec. 24).

Saturday, Dec. 24, Christmas Eve

- Delivery of UPS Worldwide Express, UPS Next Day Air and UPS 2nd Day Air packages processed and labeled for Saturday Delivery.
- Pickup service available for UPS Air and international Air packages* for regular Saturday pickup customers. UPS On-Call Pickup service is available to all customers for UPS Air and international Air packages.

Sunday, Dec. 25, Christmas Day

- No UPS pickup or delivery service.

Monday, Dec. 26 (UPS Holiday)

- No UPS pickup or delivery service.

NEW YEAR'S

Tuesday, Dec. 27

- Normal pickup and delivery service. UPS 3 Day Select packages picked up today will be delivered on Friday, Dec. 30.

Wednesday, Dec. 28

- Normal pickup and delivery service. All UPS 2nd Day Air packages picked up today will be delivered on Friday, Dec. 30.

Thursday, Dec. 29

- Normal pickup and delivery service. All UPS Next Day Air packages picked up today will be delivered on Friday, Dec. 30. All UPS 2nd Day Air packages picked up today will be delivered on Tuesday, Jan. 3 (except those processed and labeled for delivery on Saturday, Dec. 31).

Friday, Dec. 30

- Normal pickup and delivery service. All UPS Next Day Air packages picked up today will be delivered on Tuesday, Jan. 3 (except those processed and labeled for delivery on Saturday, Dec. 31).

Saturday, Dec. 31, New Year's Eve

- Delivery of UPS Worldwide Express, UPS Next Day Air and UPS 2nd Day Air packages processed and labeled for Saturday Delivery.
- Pickup service available for UPS Air and international Air packages* for regular Saturday pickup customers. UPS On-Call Pickup service is available to all customers for UPS Air and international Air packages.

Sunday, Jan. 1, 2017, New Year's Day

- No UPS pickup or delivery service.

Monday, Jan. 2 (UPS Holiday)

- No UPS pickup or delivery service.

Peak-season service guarantees: UPS Air and international Air packages* picked up or delivered within the United States are guaranteed throughout the holiday season. Commitment times for Air and international Air packages scheduled for delivery Nov. 25, Dec. 18 - Dec. 24 and Dec. 31 will be extended as follows: UPS Next Day Air Early and UPS Worldwide Express Plus will be extended by 90 minutes and all other Air and international Air services will be extended to end-of-day. The guarantee is suspended for UPS Ground and UPS Standard shipments picked up or scheduled for delivery between Nov. 27 - Dec. 3 and Dec. 18 - Dec. 24. For further details, visit ups.com for the UPS Tariff/Terms and Conditions. Service guarantees are subject to change.