



UPS Healthcare

Quality Focused. Patient Driven.

**Coronavirus Testing
Logistics Support Plan**



UPS[®] HEALTHCARE

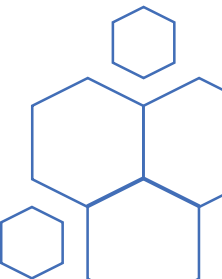
Coronavirus Testing Logistics Planning

“UPS is proud to provide logistics and transportation support to assist with the Administration’s special Coronavirus multi-city testing program. We stand ready to assist to help keep our communities safe,” said David Abney, UPS Chairman and CEO.

“We are mobilizing our air and ground network planning and operations teams and we are prepared to fully support this urgent testing program.”

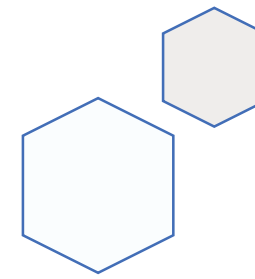
“We know our customers rely on UPS to maintain the flow of goods throughout their supply chains. We are committed to rapidly adjusting our processes to ensure our employees, customers and communities can maintain normal daily life to the greatest extent possible while we adjust to the new realities of this pandemic,” said Abney.

[Read the full press release here.](#)



UPS[®] HEALTHCARE

is a different healthcare logistics company



QUALITY – FOCUSED



Highly-trained quality experts, facility audits, and specialized licensing designed to provide GDP & GMP-compliant healthcare logistics services.

PATIENT – CENTRIC

Our culture and solutions are designed to consider the supply chain's impact on your patients.



INNOVATIVE TECHNOLOGY



From next-gen sensors to drones to tracking and recovery, we are building the future today.

PEOPLE AND PROCESS

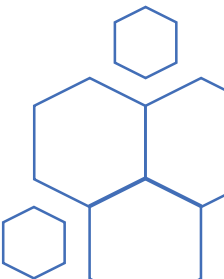


5,000 healthcare personnel; solution-driven approaches to help meet your supply chain needs.

GLOBAL SCALE



Service to 220+ countries and territories; 8M square feet of healthcare-licensed space.



Why UPS?

UPS® Premier Control Tower
– Monitoring & Visibility



1



Kitting Logistics
Capabilities

2



Distribution to
Collection Site

3



Collection Site

4



Next Day &
Same Day
Transport to
Lab

5



Extend Processing
Time with Early
Extraction to Lab
and Inbound Data

End to End Control
& Pricing



WE BELIEVE IN COLLABORATION

During this time of crisis we are supporting federal, state and local governments along with the private sector in driving Coronavirus response and supply chain strategy. Together, we will identify and implement solutions to help improve the situation with a precision focus.



Today's healthcare supply chain requires

THE ABILITY TO SCALE

With our global network and advanced logistics technology, UPS® Healthcare is able to quickly put plans into action and achieve results

Resources that
scale according
to your needs

WE HAVE THE GLOBAL REACH OTHERS DON'T

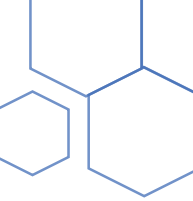
255+ Aircraft servicing
over 815 airports (400
U.S. domestic)

**114 healthcare
buildings** in countries
around the world

Servicing over 400 U.S.
domestic airports

UN1845 / UN3373
in 100+ countries

98,000 investigator sites



1

SPECIALIZED LOGISTICS CAPABILITIES



GENERAL HEALTHCARE LOGISTICS

Warehousing, distribution, and transportation for the end-to-end medical supply chain.



ASSEMBLY OF PATIENT SAMPLE COLLECTION KITS

Kitting services for outbound sample kits.



DISTRIBUTION

Technology-driven inventory optimization.



LABELING

UPS labels with visual and digital indicators to include with testing kits and provide visibility.



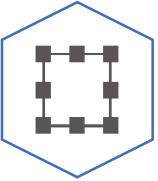
PATIENT INFORMATION LITERATURE

PIL Replacement.



2 DISTRIBUTION TO COLLECTION SITE

Precision logistics from manufacturing warehousing and distribution through the collection site and ultimately through the entire supply chain



FIELD STOCKING LOCATIONS (FSLs)

Forward stocking and storage of testing kits and Personal Protective Equipment (PPE) can be enabled by UPS's healthcare-compliant FSLs.



CUSTOMIZED TRANSPORTATION

An industry leading portfolio of transportation services.



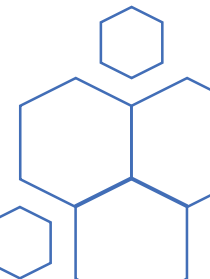
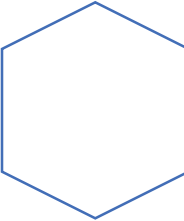
SAMPLE KIT RETURNS

Sophisticated programs for unused test kits – can be quarantined and returned according to applicable regulatory environment.



MULTI-MODAL INTEGRATED NETWORK

Integrated network allows seamless logistics via Freight, Small Package Ground, Air and Drone Delivery.



3

COLLECTION SITE CAPABILITIES

COLLECTION SITES SUPPORTED BY UPS[®] PICKUP POINT

Better reliability and traceability with an enhanced visibility platform



CONSISTENCY

A clearly-marked UPS Pickup Point Placard allows staff members to decide where to leave shipments, and makes it easy for the UPS service provider to quickly locate, scan and pickup packages.



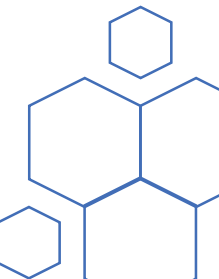
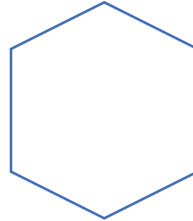
RELIABILITY

The UPS service provider provides a timely (within pickup window) arrival at the collection site, completed by a uniformed driver. Later pickup times and Next Day Air[®] Early deliveries available to align with lab start times.



VISIBILITY

The UPS service provider will scan each outgoing package at pickup, alerting the testing lab that packages have been retrieved and are on their way. The driver will also scan the placard upon arrival, establishing control and proof of pickup. The scans enable monitoring tools, including a dashboard and SMS/email alerts.



4 TRANSPORT TO LABS

Fast, agile network offers the visibility, reliability and control to help with precision transport to laboratories



UPS® PREMIER

Critical healthcare packages traveling in the UPS network can leverage new technology to drive best-in-industry visibility and premium service.



LARGE SCALE

UPS has the ability to deliver to more addresses earlier than other major carriers. This allows for quick scale to central & distributed laboratories.



FULL UPS TRANSPORTATION PORTFOLIO

Technology-driven transportation optimization across NDA/2DA Small Package Air Network & Freight.



COLD CHAIN PACKAGING AND TRANSPORTATION

An industry leading portfolio of cold chain packaging and customized transportation services.



5 LAB DELIVERY / EXTRACTION

Meeting the needs of today's lab industry with enhanced visibility, new technology and support for faster turnaround times



EARLY EXTRACT

Customized early delivery SOPs for improved turnaround times.



LAB SPECIMEN PACKAGING SOLUTIONS

Best-in-class lab packaging helps ensure specimen stability.



PROVEN UPS LAB ONBOARDING PROCESS

Standardized methods of uploading info helping with a smooth transition for the collection sites.



INBOUND VOLUME VISIBILITY DASHBOARD

Standardized method of data extraction and volume forecasting utilizing visibility dashboards allows for lab to plan ahead for processing time and resources.





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