Coronavirus Testing Logistics Support Plan
“UPS is proud to provide logistics and transportation support to assist with the Administration’s special Coronavirus multi-city testing program. We stand ready to assist to help keep our communities safe,” said David Abney, UPS Chairman and CEO.

“We are mobilizing our air and ground network planning and operations teams and we are prepared to fully support this urgent testing program.”

“We know our customers rely on UPS to maintain the flow of goods throughout their supply chains. We are committed to rapidly adjusting our processes to ensure our employees, customers and communities can maintain normal daily life to the greatest extent possible while we adjust to the new realities of this pandemic,” said Abney.

Read the full press release here.
UPS® HEALTHCARE
is a different healthcare logistics company

QUALITY – FOCUSED
Highly-trained quality experts, facility audits, and specialized licensing designed to provide GDP & GMP-compliant healthcare logistics services.

PATIENT – CENTRIC
Our culture and solutions are designed to consider the supply chain’s impact on your patients.

INNOVATIVE TECHNOLOGY
From next-gen sensors to drones to tracking and recovery, we are building the future today.

PEOPLE AND PROCESS
5,000 healthcare personnel; solution-driven approaches to help meet your supply chain needs.

GLOBAL SCALE
Service to 220+ countries and territories; 8M square feet of healthcare-licensed space.
Why UPS?

1. Kitting Logistics Capabilities
2. Distribution to Collection Site
3. Collection Site
4. Next Day & Same Day Transport to Lab
5. Extend Processing Time with Early Extraction to Lab and Inbound Data

End to End Control & Pricing

UPS® Premier Control Tower – Monitoring & Visibility
During this time of crisis we are supporting federal, state and local governments along with the private sector in driving Coronavirus response and supply chain strategy. Together, we will identify and implement solutions to help improve the situation with a precision focus.

WE BELIEVE IN COLLABORATION
Today’s healthcare supply chain requires **THE ABILITY TO SCALE**

With our global network and advanced logistics technology, UPS® Healthcare is able to quickly put plans into action and achieve results.

Resources that scale according to your needs.

**WE HAVE THE GLOBAL REACH OTHERS DON’T**

- **255+ Aircraft** servicing over 815 airports (400 U.S. domestic)
- **114 healthcare buildings** in countries around the world
- Servicing over 400 U.S. domestic airports
- **UN1845 / UN3373** in 100+ countries
- **98,000** investigator sites
SPECIALIZED LOGISTICS CAPABILITIES

GENERAL HEALTHCARE LOGISTICS
Warehousing, distribution, and transportation for the end-to-end medical supply chain.

ASSEMBLY OF PATIENT SAMPLE COLLECTION KITS
Kitting services for outbound sample kits.

DISTRIBUTION
Technology-driven inventory optimization.

LABELING
UPS labels with visual and digital indicators to include with testing kits and provide visibility.

PATIENT INFORMATION LITERATURE
PIL Replacement.
2 DISTRIBUTION TO COLLECTION SITE

Precision logistics from manufacturing warehousing and distribution through the collection site and ultimately through the entire supply chain

FIELD STOCKING LOCATIONS (FSLs)
Forward stocking and storage of testing kits and Personal Protective Equipment (PPE) can be enabled by UPS’s healthcare-compliant FSLs.

CUSTOMIZED TRANSPORTATION
An industry leading portfolio of transportation services.

SAMPLE KIT RETURNS
Sophisticated programs for unused test kits – can be quarantined and returned according to applicable regulatory environment.

MULTI-MODAL INTEGRATED NETWORK
Integrated network allows seamless logistics via Freight, Small Package Ground, Air and Drone Delivery.
COLLECTION SITES SUPPORTED BY UPS® PICKUP POINT

Better reliability and traceability with an enhanced visibility platform

**CONSISTENCY**
A clearly-marked UPS Pickup Point Placard allows staff members to decide where to leave shipments, and makes it easy for the UPS service provider to quickly locate, scan and pickup packages.

**RELIABILITY**
The UPS service provider provides a timely (within pickup window) arrival at the collection site, completed by a uniformed driver. Later pickup times and Next Day Air® Early deliveries available to align with lab start times.

**VISIBILITY**
The UPS service provider will scan each outgoing package at pickup, alerting the testing lab that packages have been retrieved and are on their way. The driver will also scan the placard upon arrival, establishing control and proof of pickup. The scans enable monitoring tools, including a dashboard and SMS/email alerts.
Fast, agile network offers the visibility, reliability and control to help with precision transport to laboratories.

**UPS ® PREMIER**
Critical healthcare packages traveling in the UPS network can leverage new technology to drive best-in-industry visibility and premium service.

**LARGE SCALE**
UPS has the ability to deliver to more addresses earlier than other major carriers. This allows for quick scale to central & distributed laboratories.

**FULL UPS TRANSPORTATION PORTFOLIO**
Technology-driven transportation optimization across NDA/2DA Small Package Air Network & Freight.

**COLD CHAIN PACKAGING AND TRANSPORTATION**
An industry leading portfolio of cold chain packaging and customized transportation services.
Meeting the needs of today’s lab industry with enhanced visibility, new technology and support for faster turnaround times

**EARLY EXTRACT**
Customized early delivery SOPs for improved turnaround times.

**LAB SPECIMEN PACKAGING SOLUTIONS**
Best-in-class lab packaging helps ensure specimen stability.

**PROVEN UPS LAB ONBOARDING PROCESS**
Standardized methods of uploading info helping with a smooth transition for the collection sites.

**INBOUND VOLUME VISIBILITY DASHBOARD**
Standardized method of data extraction and volume forecasting utilizing visibility dashboards allows for lab to plan ahead for processing time and resources.